

Yard Waste

PLEASE NOTE: During the Fall program, which is now curbside collection ONLY, leaves in paper bags and brush will be collected for free.

PLEASE NOTE: Due to pricing changes at Pine Tree Waste, free drop off of leaves and grass is no longer available. This includes the Fall yard waste programs. Yard waste in a trash or recycling toter will not be collected.

Fall Yard Waste Program—Curbside Collection Only; No Drop Off**Curbside Leaf & Brush Collection****October 23 - November 17**

Properly bagged leaves and small piles of brush (7 yards or less) will be collected by Public Services curbside.

Leaves must be in biodegradable paper bags with no tape

Please note: This service is not connected to trash collection and generally will not occur on the same day.

Westbrook Cemetery Information

Westbrook Public Services manages Woodlawn, Saccarappa, Johnson and Highland Lake cemeteries as well as Conant Burying Ground. If you need to purchase a plot, schedule a burial, have questions about cemetery records or cemetery rules contact Public Services at 854-0660. Additional information is available at the Cemetery section of westbrookmaine.com. An interactive map of Woodlawn Cemetery can be found at <https://maps-westbrookmaine.hub.arcgis.com/>

Please note: St. Hyacinth cemetery is managed by St. Anthony of Padua. For information about St. Hyacinth cemetery contact St. Anthony's at 857-0490.

Household Hazardous Waste Drop Off

Date: October 7, 2023

Time: 9 am - noon

Place: Pine Tree Waste, 594 County Road

Who: Residents of Westbrook

No latex paint - No commercial waste

Please note: Rechargeable and button batteries only. Place other household batteries in your curbside trash.

Waste Oil Drop Off

Used motor oil may be dropped off at Public Services M-F from 7 am - 2:30 pm. Gasoline and antifreeze not accepted.

Downtown Construction Updates

With so many projects happening, we have created a website to provide weekly updates. Every Friday, there will be up-to-date summaries on potential disruptions to traffic and parking as well as possible closures.

Please visit www.seeingorangewestbrook.com to get the latest project updates and sign up for email updates.

Bulky Waste Collection

Residents may purchase bulky waste disposal tags from City Hall to dispose of items such as mattresses and couches. Place the tagged item curbside in front of your residence and contact Public Services to request pick up.

Please visit the Public Services website for a price list.

Christmas Tree Collection

Christmas trees will be collected curbside from Dec. 26 - Jan. 12. All decorations and stands must be removed for collection. No bagged trees or wreaths accepted.

Please note: This service is not connected to trash collection and generally will not occur on the same day.

Winter Sand For Residents

Beginning November 15, salted sand is available throughout the winter at Public Services at 371 Saco St.

Residents must bring their own shovel and buckets and there is a **limit of 2 five-gallon buckets per visit.**

No commercial sand available

TRASH & RECYCLING

Storm Policy

During storms, collection will generally occur on the normal day, although not necessarily at the "usual" time. If conditions require cancellation, the decision will be made by early evening the day prior to the storm. Cancellations will be posted on the home page of City of Westbrook website, local television stations and the Public Services Facebook page. **Only the cancelled pickup will be rescheduled and will occur on Saturday of the same week.**

Toter Placement

Place toters in your driveway slightly back from the street or on the sidewalk. Toters must be at least 3 ft from any fixed object, such as a car, and 1 ft apart. Overhead clearance from trees/wires must be at least 10 ft. During winter, **DO NOT** place toters in the street or behind the snow bank as they may be unserviceable.

Containers not placed properly at the curb will not be collected.

Collection Issues: If you do not receive collection, please contact Casella at 207-464-0049.

Recycling Contamination

Non-recyclable items in recycle bins are considered contamination. Often, the City contamination rate is over 50% which costs ten of thousands of dollars in fees and leads to loads of recycling being processed as trash. The following is a list of common contaminants that should **NEVER** be in your recycle bin.

Plastic bags • Shrink wrap • Bubble wrap • Styrofoam • Food • Clothing • Yard waste
• Tangles (cords, wires, rope, hoses) • Plastic utensils • Wood • Electronics •
Diapers • Trash • Unmarked plastic (no recycling symbol) • Batteries • Light bulbs •
Mixed material items (combined metal, plastic, etc)

NEVER bag recyclables.

FMI on what you can and cannot recycle, visit: www.ecomaine.org/recyclopedia

Remember: *Never bag your recyclables or place trash in your recycle bin.* Doing so can lead to missed collection and cancellation of curbside service. Excess trash can be disposed of at Ecomaine or Casella for a fee.

WATERFOWL

Don't Feed the Ducks & Geese

Feeding ducks and geese, even fruits and seeds, is harmful to the birds and the environment. Excess food leads to overcrowding and disease, pollutes the water with bird poop and leftover food, reduces fear of humans and predators and delays migration.

Ducks and geese are wild animals well suited to their environment. They get all the food they need from rivers and ponds. If food becomes scarce, they move on to a new location. **Do your part to support them by watching but not feeding them.**

WINTER PARKING

Snow Emergency Parking

If it is snowing or expected to snow, consider it a "Snow Emergency".

During a Snow Emergency, overnight parking (midnight to 7 AM) in City owned lots must be done in a Green Zone. Green Zones are located in the following lots and marked by signs.

- Saccarappa Park
- Ash St.
- Church St.

Vehicles not parked in a Green Zone during a Snow Emergency will be ticketed and towed.

Vehicles must be moved from Green Zones by 7 am for snow removal. Vehicles parked in a Green Zone between 7 am and 8 am during a Snow Emergency will be ticketed and towed.

FMI visit: www.westbrookmaine.com/564/Winter-Parking

Winter Parking Bans

No overnight parking is allowed on public streets between Nov. 15th and Apr. 15th from 12 am to 6 am, however, 1-hour parking is allowed during that time.

- Extended parking bans will be announced on local television, radio stations and the City website.
- **Winter overnight parking is available in the following designated municipal lots and designated spots however your vehicle must be moved by 7 am:**
 - Church St. (Warren Cong Church)
 - Ash St.
 - Dunn St. (American Legion)
 - Main St. (Warren Outdoor Pool and Walker Library)
 - Steven's Ave. (Warren Ball Field)
 - Lincoln St. (Skating Rink)
 - Bicentennial Park/Skateboard Park

For more information call 854-0660 or visit www.westbrookmaine.com

MAILBOXES

Damage and Replacement

If your mailbox is damaged by a City plow, please make any immediate repairs needed to maintain mail delivery. Public Services may be able to assist you with repairs as time permits or in the spring.

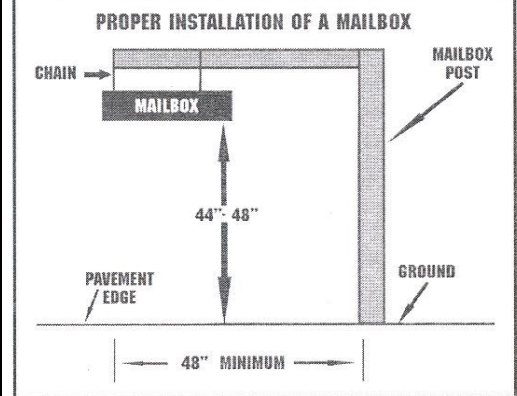
Mailbox replacement is a courtesy service provided by Public Services and the department may elect not to replace any mailbox or post it deems was in disrepair prior to the plowing incident.

There must be a minimum of 44 inches from the pavement to the lowest hanging point of the mailbox in order to allow the plow wing to pass safely under your mailbox (see illustration).

The standard replacement mailbox is a 4 x 4 wooden post and/or a steel mailbox.

NOTE: Maine State law views mailboxes as an encroachment in the public way. Municipalities are not legally liable for any damage or repairs to mailboxes due to plowing operations.

Sample Installation



SANITARY SEWER

Sewer Backups

This information does not apply to residents with a private septic system. If you have sewage in your basement contact the Wastewater Department immediately at 854-0660. You can reduce the potential of a backup by only flushing toilet paper.

Residents are responsible for their sewer pipes from their house to the City's sewer main even if that lateral is on City property. We recommend homeowners acquire sewer backup insurance coverage to protect themselves.

It's a Toilet, Not a Trash Can!

Do Not Flush:

- Wet Wipes
- Diapers
- Feminine Hygiene Products
- Condoms & Wrappers
- Bandages & Wrappers
- Cotton Swaps
- Medication
- Fats, Oils & Grease

- Food
- Paper Towels
- Rags
- Cat Litter
- Paint
- Cleansing wipes

Never flush these items even if the package says "flushable".

STORMWATER

Storm drains are not connected to the sewer

Water that flows into storm drains is not treated for pollutants. Water and the pollutants, flow into the nearest river, lake or stream. Common pollutants are: soil, pet waste, auto fluids, fertilizers, pesticides and paint, yard waste and cigarette butts.

Never pour anything down a storm drain and if you see pollution report it to Public Services ASAP!

Salt

Be Salt Smart!

Winter salt entering fresh water systems such as rivers, streams or ponds is toxic to aquatic life. Increased population and ice events as well as expectations of clear roads immediately after or even during storms have worsened the problem as salt is washed from pavement into storm drains and then the waterbodies those drains empty into. Waters that were once the home of fish and other animals become toxic to those same animals. It's a big problem but you can help!

Don't Oversalt!

Along with the environment, salt damages concrete, pavement, carpets and vehicles. Excess salt can even become a slipping hazard. So be **Salt Smart**. Try removing ice with a shovel first. If you can't remove it, try to break it up to make the salt more effective. Give your salt time to work rather than piling on large amount. If you need traction immediately, add sand. And finally, remember that traditional salt only works down to about 15° F. FMI visit the Stormwater section of the website.

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Westbrook
Public Services Department
Update for 2023
Postal Customer

City of Westbrook
Public Services Department
371 Saco Street
Westbrook, Maine 04092

September 2023

Westbrook Public Services Department 2023-2024 Informational Flyer

Important Dates:

- Household Hazardous Waste Program: Oct. 7, 2023
- Fall Bagged Leaves and Brush Collection: Oct. 23 - Nov. 17, 2023
- Christmas Tree Collection Program: Dec. 26, 2023 - Jan. 12, 2024

Public Services Staff:

Eric Dudley: Director
Arty Ledoux: Operations Manager
Katherine Kelley: Wastewater Division Manager
Diana Brown: Administration/Cemeteries
Doug Eaton: Arborist/Street Operations
Paul Burrows: Street Operations
Dan Vaughn: Wastewater Supervisor
Mark Poitras: Fleet Maintenance
Cody Johnson: Facilities Manager
Lynn Leavitt: Waste/Stormwater/Sustainability

